



Challenges:

- Shut Down of EPABX Manufacturer.
- Challenges in service support & further EPABX expansion
- Inter communication to their third location in Masar, Gujarat was not possible due to different make EPABX.

Solutions:

- Replaced the EPABX with latest Alcatel Lucent EPABX
- Established intercommunication over IP between all locations including Masar location having different make EPABX system.